

Short Message Service

Error Code

Product Introduction



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Error Code

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1. Error Codes for SMS Delivery

Error Code	Reason	Solution
1001	sig verification failed.	Check the sig format of the API.
1002	Text/Voice SMS contains sensitive words.	A response packet including these sensitive words is returned. Delete these words and send again.
1003	sig field is missing or left empty in request packet.	Comply with the specifications in API description.
1004	Failed to resolve request packet. This is generally because the specifications in API description is not complied with.	Refer to 1004 error description .
1006	No permission to request. For example, no extended code permission, etc.	Check error message. For other questions, provide the mobile number from which you failed to send SMS message when you contact SMS Helper .
1007	Other error	Check error message. For other questions, provide the mobile number from which you failed to send SMS message when you contact SMS Helper .
1008	Request to send text/voice SMS timed out.	Rare occurrence. Try again.
1009	Request ip is not on the whitelist.	Verification of request's source ip has been configured, but the current request ip is not found in the configuration list. If necessary, contact SMS Helper .
1011	REST API does not exist.	Check REST API description.

Error Code	Reason	Solution
1012	Signature format is incorrect or signature is not approved.	Signature is a combination of 2-8 characters comprised of English letter and numbers only. If the signature format is correct, check whether it is approved.
1013	Text/Voice SMS hits the delivery frequency limit policy.	You can adjust the delivery frequency limit policy for text SMS messages on the console. For voice SMS messages, contact SMS Helper .
1014	Template is not approved or request content does not match the approved template content.	Refer to 1014 error description .
1015	Number on the blacklist. This is generally because you unsubscribed from the SMS service or hit the operator's blacklist.	Contact SMS Helper to solve the problem.
1016	Incorrect number format	Check whether the format of the mobile number from which you send text/voice SMS is correct.
1017	The content of the requested SMS is too long.	The length of SMS content exceeds the limit. Adjust the length of SMS content.
1018	The format of voice verification code is incorrect.	Comply with the specifications in the API description.
1019	sdkappid does not exist.	
1020	sdkappid is disabled.	This sdkappid is unavailable. If necessary, contact SMS Helper .
1021	The time when the request was initiated is exceptional. This is generally because the difference between the time on your server and that on the Tencent Cloud server exceeds 10 minutes.	Check whether the server time and the time field in the API are normal.
1022	The number of business SMS messages sent every day exceeds the upper limit.	You can adjust the SMS delivery frequency limit policy on the console.

Error Code	Reason	Solution
1023	The number of SMS messages sent from a single mobile number within 30 seconds exceeds the upper limit.	You can adjust the SMS delivery frequency limit policy on the console.
1024	The number of SMS messages sent from a single mobile number within 1 hour exceeds the upper limit.	You can adjust the SMS delivery frequency limit policy on the console.
1025	The number of SMS messages sent from a single mobile number every day exceeds the upper limit.	You can adjust the SMS delivery frequency limit policy on the console.
1026	The number of the same SMS messages sent from a single mobile number exceeds the upper limit.	You can adjust the SMS delivery frequency limit policy on the console.
1029	Time constraint on delivering marketing SMS messages.	To avoid disturbing users, marketing SMS messages are only allowed to be sent between 8:00 and 22:00.
1030	This request is not supported.	
1031	Insufficient balance in SMS package.	Purchase package.
1032	Individual user does not have the permission to send marketing SMS messages.	
1033	Service is suspended due to arrears.	You can top up your account by logging in to Tencent Cloud to pay off the overdraft.

2 Error Codes for Status Report

Error Code	Category	Reason	Solution
DELIVRD	Three major operators	SMS message is received successfully.	None
UNDELIVRD	Three major operators	Invalid number, out-of-service phone or powered-off phone	None

Error Code	Category	Reason	Solution
MX:0003	Three major operators	The number of MT SMS messages sent from a single mobile number on the day exceeds the limit.	Contact SMS Helper to remove the limit.
REJECTD	Three major operators	SMS message is rejected for some reason.	Verify whether the mobile device is normal.
MX:0012	Three major operators	The target number is on the customer unsubscription blacklist.	The user is added to the blacklist after replying to the unsubscription SMS message. Contact SMS Helper to remove the number from the blacklist.
MX:0011	Three major operators	The target number is on the blacklist of one-year prohibition.	The blacklist of one-year prohibition lists the phone numbers of users who file malicious complaints and of those who make complaints for multiple times.
BWLIST_006	Three major operators	Gateway blacklist	Contact SMS Helper to solve the problem through communication.
TE:0003	Three major operators	The number of MT SMS messages sent from a single mobile number on the day exceeds the limit.	Contact SMS Helper to remove the limit.
TE:0014	Three major operators	Manual verification failed	Contact SMS Helper for communication.
TE:0002	Three major operators	Failed to submit SMS messages to gateway	None
TD:0001	Three major operators	Gateway blacklist	Contact SMS Helper for communication.
TD: 0004	Three major operators	Suspected of fishing. Make a check.	

Error Code	Category	Reason	Solution
TD:19	Three major operators	Number on the blacklist	Contact SMS Helper to solve the problem through communication.
TD:18	Three major operators	Number from unknown operator	None
UNDELIV	China Mobile	Invalid number, out-of-service phone or powered-off phone	Verify whether the mobile device is normal.
MI:0013	China Mobile	Out-of-service phone or powered-off phone	None
MN:0001	China Mobile	Invalid number, out-of-service phone or powered-off phone	Verify whether the mobile device is normal.
MK:0012	China Mobile	Invalid number	Verify whether the mobile device is normal.
MK:0005	China Mobile	Whether the No. 21 value-added service attribute of the account opening data of the target user is supported.	If the number status is normal, the user can contact local operator's customer service to confirm whether the SMS service is enabled.
MK:0005	China Mobile	You are prohibited from calling. Your SMS service is disabled. The error code is 5 in maintenance and test console and 13 in ETSI GSM 09 02 protocol.	Verify whether the mobile device is normal.
MK:0000	China Mobile	Invalid number	Verify whether the mobile device is normal.
MN:0054	China Mobile	Invalid number, out-of-service phone or powered-off phone	Verify whether the mobile device is normal.
MK:0001	China Mobile	MK0001 means that this number is not found by HLR. The status returned from SMC is unrecognized number, indicating that the SMS message is sent to a wrong number.	Verify whether the mobile device is normal.

Error Code	Category	Reason	Solution
EXPIRED	China Mobile	SMS message expired	Failed to receive SMS message due to no response from the mobile device after a long period of time.
MI:0024	China Mobile	Out-of-service phone or powered-off phone	None
MI:0011	China Mobile	Invalid number, out-of-service phone or powered-off phone	None
MC:0151	China Mobile	Invalid number, out-of-service phone or powered-off phone	None
IC:0001	China Mobile	Out-of-service phone or powered-off phone	None
MI:0029	China Mobile	Out-of-service phone or powered-off phone	None
MI:0005	China Mobile	Invalid number, out-of-service phone or powered-off phone	None
MK:0004	China Mobile	Out-of-service phone or powered-off phone	None
MI:0000	China Mobile	Invalid number, out-of-service phone or powered-off phone	None
MI:0022	China Mobile	China Mobile gateway internal error	Verify whether the mobile device is normal.
IA:0054	China Mobile	Failed to receive response message due to timeout	Verify whether the mobile device is normal. Restart the phone and try again.
MC:0055	China Mobile	Failed to send SMS message because user's phone is out of the service area or the memory is full	Verify whether the mobile device is normal.
MN:0059	China Mobile	Invalid number, out-of-service phone or powered-off phone	Verify whether the mobile device is normal.
MN:0036	China Mobile	User's phone was out of the service area.	Verify whether the mobile device is normal. SMS delivery failed because the user is busy.

Error Code	Category	Reason	Solution
MI:0004	China Mobile	Invalid number, out-of-service phone or powered-off phone	None
MI:0020	China Mobile	Invalid number, out-of-service phone or powered-off phone	None
MK:0029	China Mobile	Temporarily unavailable	Verify whether the mobile device is normal.
MI:0084	China Mobile	Invalid number, out-of-service phone or powered-off phone	None
MK:0024	China Mobile	Failed to send SMS message because the target phone is powered off.	Verify whether the mobile device is normal.
MK00001	China Mobile	Invalid number	Verify whether the mobile device is normal.
MI:0017	China Mobile	Invalid number, out-of-service phone or powered-off phone	None
MK:0015	transaction	When an SMS message is sent, the target phone has a software problem in the process of receiving message. For example, after the phone is restarted, the software for processing the SMS message is not initialized to process the message normally.	Verify whether the mobile device is normal.
MN:0029	China Mobile	Invalid number, out-of-service phone or powered-off phone	Verify whether the mobile device is normal.
IC:0151	China Mobile	Invalid number, out-of-service phone or powered-off phone	Verify whether the mobile device is normal.
MN:0075	China Mobile	Operator's internal error	None
MK:0010	China Mobile	Temporarily unavailable	Verify whether the mobile device is normal.
IC:0015	China Mobile	None	

Error Code	Category	Reason	Solution
BEYONDN	China Mobile	Operator's internal error	None
MI:0055	China Mobile	Invalid number, out-of-service phone or powered-off phone	None
MI:0010	China Mobile	The number has expired	None
MC00151	China Mobile	Operator's internal error	None
IC:0055	China Mobile	Operator's internal error	None
MB:1078	China Mobile	Operator's internal error	Provide the phone number to SMS Helper and submit a ticket to verify with operator.
MN00001	China Mobile	Operator's internal error	None
ID:0013	China Mobile	Operator's internal error	None
MC:0001	China Mobile	Unknown error	None
MK: 0017	China Mobile	The memory is full.	The space for storing SMS messages is full. Free up space by clearing the SMS messages stored in the phone.
MI:0081	China Mobile	Operator's internal error	None
DA:0054	China Mobile	Failed to receive response message due to timeout	Verify whether the mobile device is normal.
MB:1042	China Mobile	The number of SMS messages cached in the SMC memory and to be sent to the target user exceeds the maximum number of SMS messages received by this user.	Check the number of the SMS messages sent to the target number in the SMC memory. If the number has reached the maximum number of SMS messages received by the target user, submit again later.

Error Code	Category	Reason	Solution
ERR_NUM	China Mobile	Target number is incorrect or restricted.	Verify whether the mobile device is normal.
MI:0054	China Mobile	Invalid number, out-of-service phone or powered-off phone	None
MI:0011	China Mobile	Out-of-service phone or powered-off phone	None
MN:0052	China Mobile	Operator's internal error	None
MK:0008	China Mobile	Failed to receive SMS message due to poor signal in the location of the user.	Verify whether the mobile device is normal.
IA:0073	China Mobile	Operator's internal error	None
IA:0051	China Mobile	Operator's internal error	None
MK:0075	China Mobile	Invalid number, out-of-service phone or powered-off phone	Verify whether the mobile device is normal.
MN:0022	China Mobile	Invalid number, out-of-service phone or powered-off phone	Verify whether the mobile device is normal.
MN:0020	China Mobile	China Mobile gateway internal error	Verify whether the mobile device is normal.
MI00029	China Mobile	Operator's internal error	None
MI:0008	China Mobile	China Mobile gateway internal error	None
MK:0012	China Mobile	Invalid device	Verify whether the mobile device is normal.
MN:0012	China Mobile	Invalid number, out-of-service phone or powered-off phone	Verify whether the mobile device is normal.
MI:0059	China Mobile	Invalid number, out-of-service phone or powered-off phone	None

Error Code	Category	Reason	Solution
MN:0050	China Mobile	Invalid number, out-of-service phone or powered-off phone	Verify whether the mobile device is normal.
MN:0017	China Mobile	SMS message rejected	Verify whether the mobile device is normal.
MI:0045	China Mobile	China Mobile gateway internal error	None
MN:0055	China Mobile	Operator's internal error	None
NOROUTE	China Mobile	No route found	None
MI:0036	China Mobile	China Mobile gateway internal error	None
MB:1077	China Mobile	User on the blacklist. This is because China Mobile keeps a record of the user's malicious complaints.	The user need to communicate with China Mobile by calling 10086 to remove the number from the blacklist.
MI:0020	China Mobile	Operator's internal error	None
MI:0022	China Mobile	Operator's internal error	None
MN:0053	China Mobile	Operator's internal error	None
DB:0505	China Mobile	Operator's internal error	None
ID:0070	China Mobile	Operator's internal error	None
MX:0002	China Mobile	Failed to submit SMS message to the higher channel	None
DB:0141	China Mobile	User on the blacklist. This is because the user has filed complaints against China Mobile or MIIT for many times.	Cannot be removed from the blacklist.

Error Code	Category	Reason	Solution
MA:0051	China Mobile	Operater's internal error	None
IB:0008	China Mobile	Operater's internal error	None
MI00000	China Mobile	SMS message has expired in SMC	None
DB:0164	China Mobile	Operater's blacklist	None
MI:0013	China Mobile	Invalid number	None
DB:0144	China Mobile	User on the global blacklist	None
BWLIST	China Mobile	Gateway blacklist	Contact SMS Helper to remove the number from the blacklist.
HD:19	China Mobile	Gateway blacklist	Contact SMS Helper to remove the number from the blacklist.
MI00020	China Mobile	Failed to send SMS message to mobile device (ErrorinMS)	None
MI:0041	China Mobile	Operater's internal error	None
MC:0055_006	China Mobile	Failed to send SMS message because user's phone is out of the service area or the memory is full	Verify whether the mobile device is normal.
MI:0064	China Mobile	Operater's internal error	None
ERR_NUM_006	China Mobile	Target number is incorrect or restricted.	Verify whether the mobile device is normal.
MI:0057	China Mobile	Operater's internal error	None
MI:0056	China Mobile	Response timeout	Verify whether the mobile device is normal.

Error Code	Category	Reason	Solution
MN:0098	China Mobile	Operater's internal error	None
MK:0036	China Mobile	Unknown error from MSC.	None
MN:0019	China Mobile	Operater's internal error	None
MI:0030	China Mobile	Operater's internal error	None
MI:0023	China Mobile	Operater's internal error	None
MI:0002	China Mobile	Operater's internal error	None
MK:0019	China Mobile	SMS message termination business is not supported for MS.	Verify whether the mobile device is normal.
IB:0064	China Mobile	Powered off	Verify whether the mobile device is normal.
MB:1026	China Mobile	SMC-related parameters (such as MO speed, MT speed, number of SMS messages, number of SMS message entities) have reached the upper limit of License.	Submit the SMS message again later.
MK:0055	China Mobile	Operater's internal error	None
MK:0066	China Mobile	Operater's internal error	None
MI00022	China Mobile	The memory of mobile device is full.	Verify whether the mobile device is normal.
IB:0009	China Mobile	Operater's internal error	None
MK:0006	China Mobile	Operater's internal error	None

Error Code	Category	Reason	Solution
MK:0053	China Mobile	Operator's internal error	None
MK:0023	China Mobile	Operator's internal error	None
MK:0045	China Mobile	Operator's internal error	None
MC:0055_00	China Mobile	Failed to send SMS message because user's phone is out of the service area or the memory is full	Verify whether the mobile device is normal.
MA:0054	China Mobile	Operator's internal error	Provide the phone number to SMS Helper and submit a ticket to verify with operator.
MK:0041	China Mobile	Operator's internal error	None
MK:0063	China Mobile	Operator's internal error	None
ID:0012	China Mobile	Incorrect billing address	Verify whether the mobile device is normal.
MK:0084	China Mobile	HLR response: receipt of unexpected response	Provide the phone number to SMS Helper and submit a ticket to verify with operator.
MB:0088	China Mobile	Operator's internal error	None
MI00036	China Mobile	Operator's internal error	None
DB00144	China Mobile	Target number is blocked by the global blacklist.	None
MA:0073	China Mobile		Provide the phone number to SMS Helper and submit a ticket to verify with operator.
MI:0099	China Mobile	vmcsc response: receipt of unexpected response	Verify whether the mobile device is normal.

Error Code	Category	Reason	Solution
MI:0089	China Mobile	Operater's internal error	None
MI:0063	China Mobile	Operater's internal error	None
MI:0090	China Mobile	vmesc response: remote address is unreachable	Verify whether the mobile device is normal.
MN00013	China Mobile	The Mobile device is out of service.	Verify whether the mobile device is normal.
DB:0107	China Mobile	Operater's internal error	None
IB:0255	China Mobile	Operater's internal error	None
MA:0022	China Mobile	Operater's internal error	None
IB:0013	China Mobile	Operater's internal error	None
MA:0001	China Mobile	Operater's internal error	None
MK:0065	China Mobile	No response from GIW due to timeout	None
MN:0009	China Mobile	Operater's internal error	None
UNKNOWN	China Mobile	Unknown SMS status	None
DB:0010	China Mobile	Operater's internal error	None
MK:0021	China Mobile	Operater's internal error	None
MI:0038	China Mobile	Operater's internal error	None

Error Code	Category	Reason	Solution
MI:0052	China Mobile	Roaming restriction	None
MK:0003	China Mobile	Invalid user. User authentication failed when this SMS message is sent. The possible reason is that MSC considers the authentication password of the mobile phone to be invalid. The error code is 3 in maintenance and test console and 9 in ETSI GSM 0902 protocol.	None
MK:0009	China Mobile	User is out of the service area MW DSET.	None
MK:0051	China Mobile	Operater's internal error	None
MK:0068	China Mobile	Operater's internal error	None
DB:0106	China Mobile	Service code error	None
MB:1031	China Mobile	SMC response: the maximum number of deliveries exceeds the limit probably because the phone memory is full.	Verify whether the mobile device is normal.
MI:0048	China Mobile	Operater's internal error	None
MK00011	China Mobile	The SMS service is unavailable on the mobile device.	Verify whether the mobile device is normal.
MK:0048	China Mobile	Operater's internal error	None
MK:0056	China Mobile	Operater's internal error	None
MK:0057	China Mobile	Operater's internal error	None

Error Code	Category	Reason	Solution
MK:0088	China Mobile	vmcsc response: possible version mismatch	None
TUIDING	China Mobile	Operator's blacklist	None
HIGRISK	China Mobile	Gateway blacklist	Contact SMS Helper to remove the number from the blacklist.
CA:0054	China Mobile	China Mobile internal error	None
MN:0041	China Mobile	The phone is powered off, temporarily unavailable, or exceptional due to other reasons.	None
MK:0090	China Mobile	The phone is powered off, temporarily unavailable, or exceptional due to other reasons.	None
XL:169	China Mobile	The number is invalid or does not exist.	None
MN:xxxx	China Mobile	Error codes starting with M refer to Mobile, which are mostly caused by the problems occurred in mobile device. Possible reasons include: powered off, out of service, poor signal, out of the service area, invalid number, etc.	None
MK:xxxx	China Mobile	Error codes starting with M refer to Mobile, which are mostly caused by the problems occurred in mobile device. Possible reasons include: powered off, out of service, poor signal, out of the service area, invalid number, etc.	None

Error Code	Category	Reason	Solution
MI:xxxx	China Mobile	Error codes starting with M refer to Mobile, which are mostly caused by the problems occurred in mobile device. Possible reasons include: powered off, out of service, poor signal, out of the service area, invalid number, etc.	None
TA:169	China Mobile	Invalid number	None
TC:0001	China Mobile	Number on the blacklist	Contact SMS Helper to solve the problem through communication.
TC:0007	China Mobile	SMS message contains sensitive words.	Contact SMS Helper to solve the problem through communication.
12	China Unicom	Incorrect billing address (invalid number, out-of-service phone, powered-off phone, call restriction or user transferred to China Unicom Secretary)	Verify whether the mobile device is normal.
1	China Unicom	The number is invalid or does not exist.	Verify whether the mobile device is normal.
10	China Unicom	Incorrect Src_ID (invalid number, out-of-service phone, powered-off phone, call restriction or user transferred to China Unicom Secretary)	Verify whether the mobile device is normal.
24	China Unicom	Invalid billing number (no longer in use)	Verify whether the mobile device is normal.
5	China Unicom	The number is out of service.	Verify whether the mobile device is normal.
29	China Unicom	Mobile user information error	Verify whether the mobile number is normal.

Error Code	Category	Reason	Solution
13	China Unicom	Business code is not assigned. The corresponding declaration item cannot be found according to the access number and service code in the MT bill.	Verify whether the mobile device is normal. If it is normal, contact China Unicom customer service to confirm whether the SMS service is activated.
93	China Unicom	Monthly rent authentication failed (out of service or cancellation of account)	Verify whether the mobile device is normal.
11	China Unicom	Operator's internal error	None
4	China Unicom	Powered off	Verify whether the mobile device is normal.
54	China Unicom	Powered off	Verify whether the mobile device is normal.
59	China Unicom	Operator's internal error	Provide the phone number to SMS Helper and submit a ticket to verify with operator.
15	China Unicom	Out of the service area	Verify whether the mobile device is normal.
23	China Unicom	Operator's internal error	Provide the phone number to SMS Helper and submit a ticket to verify with operator.
27	China Unicom	SMS service is not supported.	Verify whether the mobile device is normal. If it is normal, contact China Unicom customer service to confirm whether the SMS service is activated.
W-BLACK	China Unicom	Number on the global blacklist	Provide the phone number to SMS Helper to remove the number from the blacklist.
17	China Unicom	Operator's internal error	None
51	China Unicom	Powered off	Verify whether the mobile device is normal.

Error Code	Category	Reason	Solution
-37	China Unicom	Powered off	Verify whether the mobile device is normal.
20	China Unicom	Out of service	Verify whether the mobile device is normal.
55	China Unicom	Out of the service area	Verify whether the mobile device is normal.
67	China Unicom	Invalid number	Verify whether the mobile device is normal.
95	China Unicom	Authentication failed due to cancellation or inexistence of account.	Verify whether the mobile device is normal.
22	China Unicom	Operater's internal error	None
90	China Unicom	Operater's internal error	None
-74	China Unicom	Operater's internal error	None
2	China Unicom	Operater's internal error	None
104	China Unicom	Operater's internal error	None
92	China Unicom		Provide the phone number to SMS Helper and submit a ticket to verify with operator.
86	China Unicom	Out of the service area	None
50	China Unicom	Out of service	None
8	Unicom	Message length error	None
57	China Unicom	Operater's internal error	None

Error Code	Category	Reason	Solution
79	China Unicom	The memory is full.	Verify whether the mobile device is normal.
53	China Unicom	Powered off	Verify whether the mobile device is normal.
3	China Unicom	Operator's internal error	None
255	China Unicom		Provide the phone number to SMS Helper and submit a ticket to verify with operator.
100	China Unicom		Provide the phone number to SMS Helper and submit a ticket to verify with operator.
61	China Unicom	Invalid number	Verify whether the mobile device is normal.
117	China Unicom		Provide the phone number to SMS Helper and submit a ticket to verify with operator.
45	China Unicom	Out of service	Verify whether the mobile device is normal.
164	China Unicom		Provide the phone number to SMS Helper and submit a ticket to verify with operator.
46	China Unicom		Provide the phone number to SMS Helper and submit a ticket to verify with operator.
14	China Unicom	Operator's internal error	None
9	China Unicom	Invalid sequential number, including repetition, wrong format, etc.	Verify whether the mobile device is normal.
69	China Unicom	User on the blacklist	None

Error Code	Category	Reason	Solution
89	China Unicom	Out of the service area	Verify whether the mobile device is normal.
64	China Unicom	Out of the service area	Verify whether the mobile device is normal.
88	China Unicom	Out of the service area	Verify whether the mobile device is normal.
98	China Unicom	Out of service	Verify whether the mobile device is normal.
18	China Unicom	User does not subscribe to the service	Verify whether the mobile device is normal. If it is normal, contact China Unicom customer service to confirm whether the SMS service is activated.
36	China Unicom	Out of service	Verify whether the mobile device is normal.
44	China Unicom	The SMS function is unavailable on the mobile phone.	Verify whether the mobile device is normal. If it is normal, contact China Unicom customer service to confirm whether the SMS service is activated.
99	China Unicom	Out of service	Verify whether the mobile device is normal.
43	China Unicom	The memory is full.	Verify whether the mobile device is normal.
-43	China Unicom	The memory is full.	Verify whether the mobile device is normal.
118	China Unicom	The SMS function is unavailable on the mobile phone.	Verify whether the mobile device is normal. If it is normal, contact China Unicom customer service to confirm whether the SMS service is activated.

Error Code	Category	Reason	Solution
52	China Unicom	The mobile device is incapable of receiving SMS messages.	Verify whether the mobile device is normal. If it is normal, contact China Unicom customer service to confirm whether the SMS service is activated.
31	China Unicom	Invalid device.	Verify whether the mobile device is normal. If it is normal, contact China Unicom customer service to confirm whether the SMS service is activated.
75	China Unicom	Number restriction	Verify whether the mobile device is normal. If it is normal, contact China Unicom customer service to confirm whether the SMS service is activated.
103	China Unicom		Provide the specific mobile number to SMS Helper and submit a ticket to verify with operator.
56	China Unicom	In arrears and out of service	Verify whether the mobile device is normal.
106	China Unicom	Invalid fee. Authentication failed.	None
-1	China Unicom	Operator's internal error	None
19	China Unicom	User does not subscribe to the service.	None
148	China Unicom	Operator's internal error	None
48	China Unicom	Operator's internal error	None
63	China Unicom	Operator's internal error	None
73	China Unicom	Operator's internal error	None

Error Code	Category	Reason	Solution
70	China Unicom	The mobile number is out of the service area.	Verify whether the mobile device is normal.
32	China Unicom	Operator's internal error	None
40	China Unicom	Operator's internal error	None
110	China Unicom	Operator's internal error	None
116	China Unicom	Operator's internal error	None
21	China Unicom	Operator's internal error	None
219	China Unicom	SMS messages cannot be received because the user's mobile device is powered off, out of service, temporarily unavailable, or exceptional due to other reasons.	None
182	China Unicom	User's mobile device is temporarily out of service.	None
124	China Unicom	User's mobile device is powered off, restricted from calling, temporarily out of service, or exceptional due to other reasons.	None
101	China Unicom	Mobile number is invalid.	None
105	China Unicom	The phone is powered off, restricted from calling, temporarily out of service, or exceptional due to other reasons.	None
213	China Unicom	The phone is powered off, restricted from calling, temporarily out of service, or exceptional due to other reasons.	None

Error Code	Category	Reason	Solution
72	China Unicom	145 number segment is not invalid or does not exist	None
LT:0002	China Unicom	Connection failed due to poor signal. In case of batch delivery failure that may be caused by sensitive words, you need to verify with operator.	None
UNDELIV_601	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
EXPIRED_602	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
UNDELIV_640	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
REJECTD_006	China Telecom	SMS message is rejected for some reason.	Verify whether the message is business SMS message. If so, contact China Telecom customer service to confirm whether the SMS service is activated.
UNDELIV_705	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
EXPIRED_760	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
EXPIRED_601	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.

Error Code	Category	Reason	Solution
UNDELIV_869	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
UNDELIV_999	China Telecom		Provide the specific mobile number to SMS Helper and submit a ticket to verify with operator.
UNDELIV_602	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
UNDELIV_614	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
EXPIRED_660	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
UNDELIV_713	China Telecom		Provide the specific mobile number to SMS Helper and submit a ticket to verify with operator.
UNDELIV_615	China Telecom		Provide the specific mobile number to SMS Helper and submit a ticket to verify with operator.
EXPIRED_702	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
EXPIRED_640	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.

Error Code	Category	Reason	Solution
REJECTD_706	China Telecom	SMS message is rejected for some reason.	Verify whether the message is business SMS message. If so, contact China Telecom customer service to confirm whether the SMS service is activated.
EXPIRED_615	China Telecom	SMS message is rejected for some reason.	Verify whether the mobile device is normal.
UNDELIV_765	China Telecom		Provide the specific mobile number to SMS Helper and submit a ticket to verify with operator.
UNDELIV_870	China Telecom	Operator's internal error	None
UNDELIV_899	China Telecom		Provide the specific mobile number to SMS Helper and submit a ticket to verify with operator.
EXPIRED_001	China Telecom		Provide the specific mobile number to SMS Helper and submit a ticket to verify with operator.
UNDELIV_612	China Telecom		Provide the specific mobile number to SMS Helper and submit a ticket to verify with operator.
UNDELIV_714	China Telecom		Provide the specific mobile number to SMS Helper and submit a ticket to verify with operator.
UNDELIV_702	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
UNDELIV_815	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.

Error Code	Category	Reason	Solution
UNDELIV_771	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
UNDELIV_711	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
UNDELIV_627	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
UNDELIV_814	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
UNDELIV_660	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
EXPIRED_612	China Telecom	Operator's internal error	None
UNDELIV_613	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
UNDELIV_619	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
UNDELIV_680	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.

Error Code	Category	Reason	Solution
UNDELIV_636	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
UNDELIV_726	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
UNDELIV_718	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
UNDELIV_880	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
UNDELIV_634	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
EXPIRED_010	China Telecom	SMS message expired	No response from the mobile device due to timeout
EXPIRED_619	China Telecom	SMS message expired	No response from the mobile device due to timeout
EXPIRED_999	China Telecom	SMS message expired	No response from the mobile device due to timeout
UNDELIV_001	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.
UNDELIV_620	China Telecom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	Verify whether the mobile device is normal.

Error Code	Category	Reason	Solution
EXPIRED_614	China Telecom	Operator's internal error	None
EXPIRED_618	China Telecom	Operator's internal error	None
EXPIRED_613	China Telecom	Operator's internal error	None
EXPIRED_617	China Telecom	Operator's internal error	None
UNDELIV_701	China Telecom	Invalid number, out-of-service phone or powered-off phone	None
UNDELIV_701	China Telecom	Invalid number, out-of-service phone or powered-off phone	None
UNDELIV_802	China Telecom	Invalid number, out-of-service phone or powered-off phone	None
UNDELIV_801	China Telecom	Invalid number, out-of-service phone or powered-off phone	None
UNDELIV	China Telecom/China Unicom	SMS messages cannot be received because user's phone is out of service, suspended or exceptional due to other reasons.	None
MOBILE BLACK	China Telecom/China Unicom	Number on the global blacklist	Contact SMS Helper to remove the number from the blacklist.
Other	China Telecom/China Unicom	Reason not announced by operator	Provide the phone number to SMS Helper and submit a ticket to verify with operator.