

Elastic MapReduce

Contact Us



Tencent Cloud

Copyright Notice

©2013–2025 Tencent Cloud. All rights reserved.

The complete copyright of this document, including all text, data, images, and other content, is solely and exclusively owned by Tencent Cloud Computing (Beijing) Co., Ltd. ("Tencent Cloud"); Without prior explicit written permission from Tencent Cloud, no entity shall reproduce, modify, use, plagiarize, or disseminate the entire or partial content of this document in any form. Such actions constitute an infringement of Tencent Cloud's copyright, and Tencent Cloud will take legal measures to pursue liability under the applicable laws.

Trademark Notice



This trademark and its related service trademarks are owned by Tencent Cloud Computing (Beijing) Co., Ltd. and its affiliated companies ("Tencent Cloud"). The trademarks of third parties mentioned in this document are the property of their respective owners under the applicable laws. Without the written permission of Tencent Cloud and the relevant trademark rights owners, no entity shall use, reproduce, modify, disseminate, or copy the trademarks as mentioned above in any way. Any such actions will constitute an infringement of Tencent Cloud's and the relevant owners' trademark rights, and Tencent Cloud will take legal measures to pursue liability under the applicable laws.

Service Notice

This document provides an overview of the as-is details of Tencent Cloud's products and services in their entirety or part. The descriptions of certain products and services may be subject to adjustments from time to time.

The commercial contract concluded by you and Tencent Cloud will provide the specific types of Tencent Cloud products and services you purchase and the service standards. Unless otherwise agreed upon by both parties, Tencent Cloud does not make any explicit or implied commitments or warranties regarding the content of this document.

Contact Us

We are committed to providing personalized pre-sales consultation and technical after-sale support. Don't hesitate to contact us at 4009100100 or 95716 for any inquiries or concerns.

Contact Us

Last updated: 2024-01-02 14:23:35

Presales Inquiry

When you require purchasing advice, you can directly submit your questions through [Presales Inquiry](#), where a dedicated account manager will be available online to provide answers and offer professional cloud migration solutions.

Additionally, you can directly call our sales representatives at the hotline: 4009100100, extension 1 (available on weekdays from 9:00 AM to 6:00 PM).

Aftersales Support

If you encounter any problem during service use, you can contact our 24/7 online [technical support](#).

You can also submit a ticket for assistance.

- Customer service hotline: 4009100100 (24/7).
- ICP filing assistance hotline: 4009100100 ext. 3 (24/7)

Tencent Cloud Assistant

Tencent Cloud Assistant is a mobile management tool provided by Tencent Cloud for developers. It can help developers quickly manage cloud resources and accounts on mobile phones, perform top-up and renewal, manage ICP filing of tickets, and contact customer service for help quickly.

Tencent Cloud Assistant allows developers to improve management efficiency by quickly performing management operations anytime anywhere. To try out Tencent Cloud Assistant, use WeChat to scan the QR code below.



Q&A community

The Q&A community is a communication platform provided by Tencent Cloud for developers. It features popular tags such as cloud computing, AI, applets, and product documentation. You can log in to the Q&A community to ask questions, and product experts or enthusiastic users will provide answers, discussions, and guidance.

Entry: [Q&A](#)