

Real-time Communication

Locating Exceptions

Product Introduction



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Contents

Locating Exceptions

Log Collection and Reporting

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Log Collection and Reporting

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Log Location

Logs are written to the storage of terminal at the same time when they are output to the development console. Developers can find the logs at the following locations:

Android

SDK	Directory
iLiveSDK	tencent/imsdklogs/SDK name/ilivesdk_YYYYMMDD.log
IMSDKK	tencent/imsdklogs/SDK name/imsdk_YYYYMMDD.log
AVSDK	tencent/imsdklogs/SDK name/QAVSDK_YYYYMMDD.log

iOS

SDK	Directory
iLiveSDK	Library/Caches/ilivesdk_YYMMDD.log
IMSDKK	Library/Caches/imsdk_YYMMDD.log
AVSDK	Library/Caches/QAVSDK_YYMMDD.log

Mac

SDK	Directory
iLiveSDK	/Users/ user /Library/Caches/ilivesdk_YYMMDD.log
IMSDKK	/Users/ user /Library/Caches/imsdk_YYMMDD.log
AVSDK	/Users/ user /Library/Caches/QAVSDK_YYMMDD.log

- Note: "user" is the account to log in to your own computer. For example, if the current computer's login account is zhangsan, the cache path is /Users/zhangsan/Library/Caches

PC

SDK	Directory
iLiveSDK	Application running directory/txsdklog/ilivesdk_YYMMDD.log
IMSDK	Application running directory/txsdklog/imsdk_YYMMDD.log
AVSDK	Application running directory/txsdklog/QAVSDK_YYMMDD.log

Web

SDK	Directory
iLiveSDK	%appdata%/Tencent/iLiveSDK/txsdklog/ilivesdk_YYMMDD.log (Enter %appdata% in Run in the Start Menu to open the appdata directory)
IMSDK	%appdata%/Tencent/iLiveSDK/txsdklog/imsdk_YYMMDD.log
AVSDK	%appdata%/Tencent/iLiveSDK/txsdklog/QAVSDK_YYMMDD.log

API for Acquiring Logs

When the user needs to report the log, call the API for reporting log. iLiveSDK will directly transmit the log to the Tencent Cloud backend.

Android API

```
/**
 * Report the log
 *
 * @param desc Description
 * @param data - 0: today; 1: yesterday; 2: the day before yesterday, and so on
 * @param callBack Callback
 *
 */
ILiveSDK.getInstance().uploadLog(String desc, int data ILiveCallBack callback);
```

iOS API

```
/**
 * Log reporting
 *
 * @param logDesc Log description
```

@param dayOffset Date, 0: today; 1: yesterday; 2: the day before yesterday, and so on

@param uploadResult Report callback

**/*

```
(void)uploadLog:(NSString *)logDesc logDayOffset:(int)dayOffset uploadResult:(ILiveLogUploadResultBlock)uploadResult;
```

PC API

//API **not** opened yet

Web API

//API **not** opened yet

Developers can query and download the logs uploaded by users at [Log Query Platform](#).

互动直播问题自助定位平台

ILiveSDK 日志查询

AV Monitor

首页 / ILiveSDK 日志查询

sdkappid

userid

logkey

上报时间

选择日期范围

查询

sdkappid	user_id	desc	文件列表	下载日志	上报时间
1400008720	60009	iOS日志上报	ilivesdk_20170517.log	下载日志	2017-05-17 18:15:02
1400008720	60009	iOS日志上报	ilivesdk_20170517.log	下载日志	2017-05-17 18:08:08
1400008720	60010	iOS日志上报	ilivesdk_20170517.log	下载日志	2017-05-17 17:23:24
1400008720	60009	iOS日志上报	ilivesdk_20170517.log	下载日志	2017-05-17 17:23:09
1400008720	60009	iOS日志上报	ilivesdk_20170517.log	下载日志	2017-05-17 17:00:16
1400008720	60010	iOS日志上报	ilivesdk_20170517.log	下载日志	2017-05-17 16:57:51
1400008720	60009	iOS日志上报	ilivesdk_20170517.log	下载日志	2017-05-17 16:55:45
1400008720	60010	iOS日志上报	ilivesdk_20170517.log	下载日志	2017-05-17 16:47:33
1400008720	60009	iOS日志上报	ilivesdk_20170517.log	下载日志	2017-05-17 16:46:54
1400008720	60010	iOS日志上报	ilivesdk_20170517.log	下载日志	2017-05-17 16:43:06
1400008720	60010	iOS日志上报	ilivesdk_20170517.log	下载日志	2017-05-17 16:22:39
1400008720	60009	iOS日志上报	ilivesdk_20170517.log	下载日志	2017-05-17 16:19:34
1400008720	60010	iOS日志上报	ilivesdk_20170517.log	下载日志	2017-05-17 16:18:30
1400008720	60010	iOS日志上报	ilivesdk_20170517.log	下载日志	2017-05-17 16:14:24
1400008720	60009	iOS日志上报	ilivesdk_20170517.log	下载日志	2017-05-17 16:12:07

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