Optical Character Recognition

Contact Us
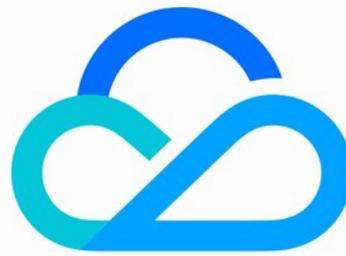
Copyright Notice

Trademark Notice

Tencent Cloud

Service Notice

This document provides an overview of the as-is details of Tencent Cloud's products and services in their entirety or part. The descriptions of certain products and services may be subject to adjustments from time to time.

The commercial contract concluded by you and Tencent Cloud will provide the specific types of Tencent Cloud products and services you purchase and the service standards. Unless otherwise agreed upon by both parties, Tencent Cloud does not make any explicit or implied commitments or warranties regarding the content of this document.

Contact Us

We are committed to providing personalized pre-sales consultation and technical after-sale support. Don't hesitate to contact us at 4009100100 or 95716 for any inquiries or concerns.

Contact Us

Last updated: 2025-02-06 16:19:00

Presales Inquiry

For purchasing inquiries, you can use the pre-sales online consultation service, where a dedicated customer manager will assist you with professional cloud migration schemes. Alternatively, you can call our sales team at 400-910-0100 ext. 1 (Monday to Friday, 9:00 AM – 6:00 PM).

Aftersales Support

If you encounter any issues that need resolution, you can reach out through aftersales online support, where Tencent Cloud engineers are available 24/7.
You can also call our customer service team for additional assistance.

- Customer service inquiry hotline: 4009100100 (7 x 24 hours)
- Filing assistance hotline: 4009100100 ext. 3 (7 x 24 hours)

Tencent Cloud Assistant

Tencent Cloud Assistant is a mobile management tool provided by Tencent Cloud for developers. It helps developers manage cloud resources and accounts on their mobile phones, handle recharging and renewals, manage support tickets and registration, and also enables them to contact customer service for quick assistance.
Through Tencent Cloud Assistant, developers can quickly carry out management actions anytime and anywhere, enhancing management efficiency. Scan the QR code below with WeChat to experience Tencent Cloud Assistant immediately.

Q&A Community

The Q&A community is a platform provided by Tencent Cloud for developers to exchange ideas. It features popular tag sections on cloud computing, artificial intelligence, mini programs, product documentation, and more.

You can log in to the Q&A community to ask questions, where product experts or enthusiastic users will give answers, discuss, and provide guidance.

Platform access: Q&A

Technical Communication

Welcome to scan the code to add Cloud Intelligence Assistant and join the "Tencent Cloud Intelligent OCR Product Exchange Group". For any usage consultation and feedback regarding Tencent Cloud OCR products, you can communicate in the group, and we will provide you with professional technical support promptly.

The group will periodically share industry news, product updates, and exchange activities. Welcome to join the community to interact with the R&D team and like-minded individuals.