

Tencent Cloud TCHouse-P

Contact Us



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Contact Us

We are committed to providing personalized pre-sales consultation and technical after-sale support. Don't hesitate to contact us at 4009100100 or 95716 for any inquiries or concerns.

Contact Us

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Presales inquiry

If you have any questions before purchase, you can directly use the [presales inquiry](#) to ask. A dedicated account manager will answer your questions online and provide you with professional cloud migration solutions.

In addition, you can call our sales staff directly at our hotline: 4009100100 ext. 1 (working days 9:00 – 18:00).

Aftersales support

If you encounter any problems that need to be addressed, you can directly use the [aftersales support](#) to ask. Tencent Cloud engineers are available 24/7 to provide you with service. Additionally, you can call our customer service staff directly for assistance.

- Customer service: 4009100100 (24/7)
- Filing assistance: 4009100100 ext. 3 (24/7)

Tencent Cloud Assistant

Tencent Cloud Assistant is a mobile management tool provided by Tencent Cloud for developers. It helps developers manage cloud resources and cloud accounts, perform recharge and renewal, and manage work order filing on their phones swiftly. You can also contact customer service for quick support.

With Tencent Cloud Assistant, developers can manage operations quickly anytime, anywhere, improving management efficiency. Scan the QR code below with WeChat to experience Tencent Cloud Assistant immediately.



Q&A Community

The Q&A Community is a communication platform provided by Tencent Cloud for developers. The platform gathers hot tag sections such as cloud computing, artificial intelligence, mini-programs, and product documentation.

You can log in to the Q&A Community to ask questions, and product experts or enthusiastic users will respond, discuss, and guide you.

Platform entrance: [Q&A](#)

Technical Communication

If you wish to communicate with engineers in real time, you are welcome to contact us through the following methods:

- QQ Group Name: Tencent Cloud Data Warehouse TCHouse User Group
- QQ Group Account: 828630152